

BLUE CRYSTAL SOLUTIONS: INTRODUCING RFM GO - THE PAPERLESS WORKSHOP

Blue Crystal Solutions: introducing RFM Go - the paperless workshop. RFM Go, an App which directly links into the Blue Crystal RFM system through a Wi-Fi or GPRS connection, is a fully paperless job card and electronic inspection sheet system which can help to replace a workshop's paperwork jungle with a tablet based digital job-management system. Using the standard RFM system, workshop managers can create job cards at their PC, allocate them as normal, and RFM Go automatically ensures that when technicians connect to the web they can see their job cards on the screen straightaway, right there in the workshop or on the go. The technicians can complete their job cards and inspection sheets electronically, using the RFM Go App's easy to use interface. The App automatically presents the correct inspection sheet for each job and the completed sheet along with its associated job card is synched to the main system whenever a data connection is available, so that managers can confirm job status almost immediately.

A Time-Saving Tool

One of the biggest benefits of using RFM Go is the time savings that can be achieved. Jobs can be sent directly to technicians at the start of a shift without them needing to visit the office. As soon as the jobs are completed they are synched with the core system ready for approval, cutting out all the time which can be taken chasing job cards and updating the system manually. Because the job cards are filled in electronically there is no bad handwriting to contend with, and no oil or coffee spills to obscure vital information. The technician's comments are automatically added through RFM Go, saving a lot of additional time which would otherwise be spent re-entering the job information manually into RFM. As well as job card management, RFM Go also enables the full integration of digital inspection sheets again this functionality is designed to save time, and it also makes jobs more accurate - as technicians can input which parts

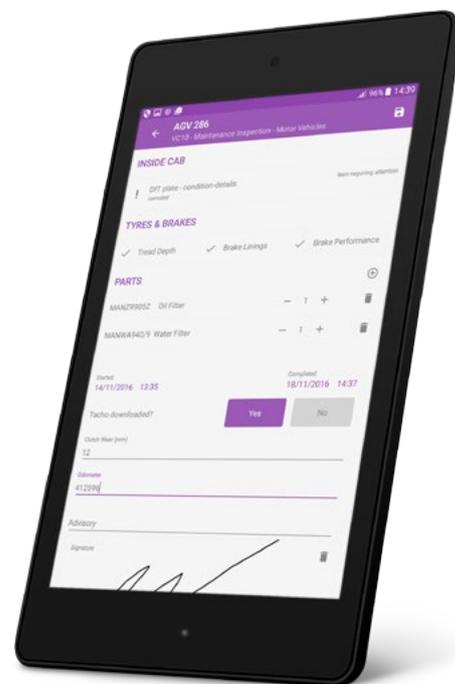
they have used while they are working, capture precise measurements for tread depths, brake linings, brake tests as well as add any advisory for the future.

Workshop Management

RFM Go also provides a clear indication of the work that has been done and the time the technician has taken to complete the job from start to finish. Technicians can easily pause a job for any necessary breaks. The App automatically stops the clock on one job when another job is started, preventing any overlap and inaccuracies. Once the technicians have completed a job and signed the sheet, it is automatically uploaded to RFM for review and approval. As soon as the inspection sheets are approved (adding the approving party's digital signature and name) the inspection sheet is electronically attached to the vehicle record, then RFM automatically notifies the customer via email of the inspection sheets availability for immediate download. With RFM Go, ad hoc jobs can easily be created on the fly, so if a vehicle shows up at the workshop out of the blue, the technician can create their own job cards without the need of any input from an RFM operator back in the office, thus speeding up the entire workshop process. RFM Go will intelligently present the correct inspection sheets even for ad hoc jobs - based on the selected vehicle and repair type. Once completed, the ad hoc job along with the attached inspection sheet is sent to the central database in the same manner as pre-booked jobs, keeping everyone updated. Using fully customisable digital inspection sheets compared to pre-printed copies is much more cost effective, time efficient and environment friendly. The inspection sheets in the system can be easily edited at any time by authorised personnel, enabling them to be adjusted to particular vehicles and specific workshop requirements.

The Digital Workshop

Because RFM Go is an app instead of a web portal connection it can be used without a permanent internet connection which is ideal for mobile technicians and in workshops without reliable network access. As long as the technician is logged into the RFM Go App they can view any of the jobs that were already synched when they were last connected, as well as being able to create their own ad-hoc jobs on the go without central system access. This key feature is an important and powerful time-saving tool as it



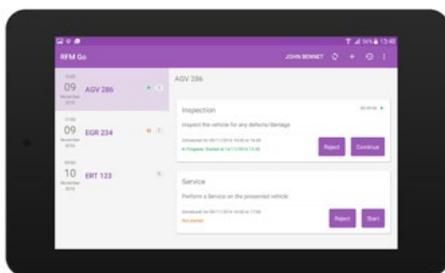
allows technicians to operate autonomously when access to the central database is not available. RFM Go also integrates with the Blue Crystal CoWorks system as standard, providing additional technician reporting functionality such as tracking productivity and jobs done per day. This also allows for detailed time-management as the system tracks diverted hours such as breaks, collecting parts, training sessions, vehicle shunting and more.

RFM Go is designed to be a zero-configuration App that seamlessly integrates with the RFM System. Technicians just need to log on, everything from this point on just works.

"We have been using RFM from Blue Crystal for nearly two years, We have found RFM to be a fantastic tool, enabling us to keep track of every aspect of our work, all in one place, whilst minimizing the amount of paperwork that we have to deal with. We are very pleased with the Driver-i app, this has been in use for nearly six months, this has helped streamline our walk round check procedures and has increased productivity within the workshop. We are currently trialling the RFM Go app and we are very happy with the results. One of the main benefits of having Blue Crystal as our supplier for this product is the continued excellent support we receive and their ongoing product development."

Paul B. Winson, Engineering Director, Paul S. Winson Coaches Ltd

For more information: www.bluecs.co.uk



The new Technician Planner tool in RFM now allows the operator to book jobs in a calendar format for each technician, enabling a technician's work schedule to be organised in advance. Our Technician Planner feeds the jobs seamlessly into RFM Go, passing on all the information the technician will need to complete his job.